



FORSYTH COUNTY SHERIFF'S OFFICE

MEMORANDUM

Date: February 5, 2016

To: Chief Deputy M. Giordano

From: Lt. Gregg Boyer, Certification Manager *ATB*

Ref: 2015 Annual Review of Agency Complaints

From January 1, 2015 to December 31, 2015 there were twenty-four (24) complaints that were filed against deputies. All of these complaints were investigated by the Office of Professional Standards or by the deputy's direct supervisor.

The type of complaints filed as well as the findings from each case are separated and listed below in two tables.

<u>Type of Complaint</u>	<u>Total</u>
Conduct Unbecoming On/Off Duty	1
Driving Complaints	1
Excessive Force	3
Failure to Investigate/Document	1
Furnishing Identification	1
Incident Response	1
Neglect of Duty	5
Professional Image/Conduct	6
Rudeness	2
Violation of Law	3
Total Complaints	24

<u>Findings</u>	<u>Total</u>
Exonerated	5
Not Sustained	4
Sustained	3
Unfounded	12



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In 2015, there were two (2) fewer total complaints reported than 2014. Our highest number of citizen complaints in one area was six (6) and involved Professional Image/Conduct. Three (3) of the six (6) complaints were sustained and resulted in verbal counseling to ensure our deputies understand the importance of professional interaction with citizens in our community.

The second largest number of complaints we received in 2015 was five (5) and involved some form of Neglect of Duty. A thorough investigation revealed that in each instance our deputy or deputies acted appropriately and all five complaints were either exonerated, unfounded or not sustained.

Violation of Law and Excessive Force were also areas of concerns as we received three (3) complaints each of both types. Each complaint was taken very seriously and individually investigated to determine whether it had any merit. Each investigation revealed no wrong doing on the part of our deputies and all complaints were again exonerated, unfounded, or not sustained.

Most importantly, no complaints resulted from a failure in policy which ascertains that we are operating under sound policy and procedure, and training our officers to conduct themselves with utmost professionalism.